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Welcome to ARK-KIWEST - Working Environment Surveys for Universities and University Colleges

Please answer all the questions in one session. If you stop before you have finished, you will have to start over. We will send two reminders before data collection ends.

You agree to participate in the survey by answering the questions and submitting the form by clicking "Done" on the last page. If you wish to withdraw from the survey after submitting your answers, please contact ark-kontakt@ntnu.no, referring to the email address to which the invitation to participate in the ARK survey was sent. Two weeks after the reply deadline, respondents' email addresses will be removed from the survey answers, after which it will no longer be possible to withdraw.

The Norwegian University of Science and Technology (NTNU) is responsible for the data collection and storage.



situation, but combines this with reproaches

prestige and conflicts

The climate in my unit is encouraging and supportive In my unit, there is a great deal of tension due to

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about relations within your unit, ###ED=CUSTOM_D					
	Strongly disagree 1	Dis- agree 2	Neither /nor 3	Agree 4	Strongly agree 5
I feel that I am part of a community at my unit	0	0	0	0	0
People in my unit sometimes help me in a difficult situation, but do not support in a way that is matter factly	r-of-	0	0	0	0
My work is hampered by power struggles and territor thinking in my unit	orial O	0	0	0	0
The climate in my unit is rigid and rule-based	0	0	0	0	0
People in my unit sometimes help me in a difficult situation, but indicate that I should have dealt with problem myself	the O	0	0	0	0
People in my unit sometimes help me in a difficult situation, but expect everlasting gratitude	0	0	0	0	0
This unit gives me ample opportunities to improve mersonal performance	ny O	0	0	0	0
The climate in my unit is distrustful and suspicious	0	0	0	0	0
There is a good atmosphere between me and my colleagues	0	0	0	0	0
There is a good sense of fellowship between the colleagues at my unit	0	0	0	0	0
People in my unit sometimes help me in a difficult situation, but support me reluctantly	0	0	0	0	0
The climate in my unit is competitive	0	0	0	0	0
People in my unit sometimes help me in a difficult situation, but do so with a reproachful tone or gaze	0	0	0	0	0
In my unit, intrigues impair the work climate	0	0	0	0	0
People in my unit sometimes help me in a difficult	0	0	0	0	0

The	climate in my unit is relaxed and comfortable		0	0	0	0	0
	statement does not apply to your situation nit, please select "Not applicable".						
		Strongly disagree 1	Dis- agree 2	Neither /nor 3	Agree 4	Strongly agree 5	Not applic- able
Men	n and women are treated as equals in my	0	0	0	0	0	0
	ny unit, there is room for employees of a erent ethnic background or religion	0	0	0	0	0	0
	our unit, we stand together in trying to reach performance goals	0	0	0	0	0	0
In n	ny unit, there is room for older employees	0	0	0	0	0	0
	happy with my unit's level of task mitment	0	0	0	0	0	0
	ny unit, there is room for employees with ous illnesses or disabilities	0	0	0	0	0	0



					Page
Job demands					
To what extent do you agree or disagree with the following statements?					
	Strongly disagree 1	Dis- agree 2	Neither /nor 3	Agree 4	Strongly agree 5
I know when a task is completed	0	0	0	0	0
I am often given assignments without adequate resources to complete them	0	0	0	0	0
I am expected to continually develop my competence	0	0	0	0	0
It happens quite often that I have to work under heavy time pressure	0	0	0	0	0
I determine when my work assignments are completed	0	0	0	0	0
I frequently receive incompatible requests from two or more people	0	0	0	0	0
My job involves tasks that are in conflict with my personal values	0	0	0	0	0
It is up to me to assess when I have completed a work assignment	0	0	0	0	0
The nature of my work means I continually have to develop and think in new ways	0	0	0	0	0
I frequently have too much to do at work	0	0	0	0	0
I have to do things that I feel should be done differently	0	0	0	0	0
I feel pressure to continually learn new things in order to manage my work tasks	0	0	0	0	0
I have enough time to do what is expected from me at work	0	0	0	0	0



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Work organisation and job contents

To what extent do you agree or disagree with the following statements

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about your work situation and your unit, ###ED=CUSTOM_DATA_1###?									
4.			Strongly disagree 1	Dis- agree 2	Neither /nor 3	Agree 4	Strongly agree 5		
	What is expected of me at work is clearly expressed	l	0	0	0	0	0		
	My unit is constantly evolving to meet the employee needs	s'	0	0	0	0	0		
	I must carry out work which I think should be done to someone else	ру	0	0	0	0	0		
	I feel that the objectives of my job are diffuse and unclear		0	0	0	0	0		
	I have a sufficient degree of influence in my work		0	0	0	0	0		
	My unit is open-minded and adapts to changes		0	0	0	0	0		
	I can make my own decisions on how to organize my work	У	0	0	0	0	0		
	I must carry out work that put me into awkward positions		0	0	0	0	0		
	I have a clear understanding of which tasks constitution my job	ite	0	0	0	0	0		
	In my unit, no one listens to new suggestions and ic	deas	0	0	0	0	0		
	I must carry out tasks that I think are unfair that I should do		0	0	0	0	0		
	My unit is flexible and continually adapts to new idea	as	0	0	0	0	0		
	There is room for me to take my own initiatives at w	ork	0	0	0	0	0		
	I must carry out work which I feel demands more of than is reasonable $% \left\{ \mathbf{r}_{i}^{\mathbf{r}}\right\} =\mathbf{r}_{i}^{\mathbf{r}}$	me	0	0	0	0	0		
	My unit strives to retain status quo rather than to change		0	0	0	0	0		
	I manage my work situation in the direction I want		0	0	0	0	0		
5.	NOTE: If research/teaching is not defined as part of your please select "Not applicable".	job,							
		Strongly disagree 1	Dis- agree 2	Neither /nor 3	Agree 4	Strongly agree 5	Not applic- able		
	I get the administrative support I need for planning and implementation of teaching and examinations	0	0	0	0	0	0		
	I get the administrative support I need for my research	0	0	0	0	0	0		
	I get the technical support I need for my research	0	0	0	0	0	0		
	I get the support I need for internationalisation of my research	0	0	0	0	0	0		



		2.7.7.7.7				
						Page 5
	Management					
	To what extent do you agree or disagree with the followin about management in your unit, ###ED=CUSTOM_DATA_		S			
6.						
		Strongly disagree 1	Dis- agree 2	Neither /nor 3	Agree 4	Strongly agree 5
	My unit management is always reliable	0	0	0	0	0
	I can trust information from my unit management	0	0	0	0	0
	I can expect my unit management to treat me in a consistent and predictable way	0	0	0	0	0
	My unit management withholds important information from the employees	0	0	0	0	0
	I am treated fairly by my unit management	0	0	0	0	0
	My unit management is open and honest with me	0	0	0	0	0

	My work is recognized and appreciated by my unit management		0	0	0	0	0
	It is possible for the employees at my unit to expre their views	ess	0	0	0	0	0
	I have complete confidence in my unit managemen	t	0	0	0	0	0
	I am respected by my unit management		0	0	0	0	0
	My unit management trusts the employees to do the work well	neir	0	0	0	0	0
	I am confident that I can trust my unit managemen	it	0	0	0	0	0
7. "Your immediate superior" is the person with whom you have (or will have) employee reviews. If a statement does not apply to your situation or unit, please select "Not applicable".							
		Strongly disagree 1	Dis- agree 2	Neither /nor 3	Agree 4	Strongly agree 5	Not applic- able
	My immediate superior contributes to the development of my skills	0	0	0	0	0	0
	My immediate superior encourages me to participate in important decisions	0	0	0	0	0	0
	My immediate superior encourages me to speak up when I have a different opinion	0	0	0	0	0	0
	My immediate superior treats the employees fairly	0	0	0	0	0	0
	My immediate superior talks with me about how well I carry out my work	0	0	0	0	0	0
	My immediate superior listens to me when I have problems at work	0	0	0	0	0	0
	My immediate superior distributes work assignments fairly	0	0	0	0	0	0
	My immediate superior treats the employees impartially	0	0	0	0	0	0
	My immediate superior gives me the help and support I need from her/him	0	0	0	0	0	0
8.	The following statements refer to the administrative of a statement does not apply to your situation or unit, please select "Not applicable".	e level abov	ve your u	ınit, .			
		Strongly disagree 1	Dis- agree 2	Neither /nor 3	Agree 4	Strongly agree 5	Not applic- able
	I can expect the management of the next administrative level to treat me in a consistent and predictable way	0	0	0	0	0	0
	The management of the next administrative level is always reliable	0	0	0	0	0	0
	The management of the next administrative level is open and honest with me	0	0	0	0	0	0
	I am confident that I can trust the management of the next administrative level	0	0	0	0	0	0
	I have complete confidence in the management of the next administrative level	0	0	0	0	0	0



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	Your relationship with your job					
	To what extent do you agree or disagree with the following	g statement	s?			
9.						
		Strongly disagree 1	Dis- agree 2	Neither /nor 3	Agree 4	Strongly agree 5
	I am happy to tell others about my workplace	0	0	0	0	0
	Job worries or problems distract me when I am at home	0	0	0	0	0
	I feel motivated and involved in my work	0	0	0	0	0
	The things I do at work help me deal with personal and practical issues at home	0	0	0	0	0
	The things I do at work make me a more interesting	0	0	0	0	0

	My work is meaningful					0	0	0	0	0
	My job reduces the effor	rt I can gi	ve to activ	ities at ho	me	0	0	0	0	0
	I would recommend a cl	ose friend	to apply	for a posit	tion	0	0	0	0	0
	at my workplace Stress at work makes m	e irritable	at home			0	0	0	0	0
	My work has a positive i			lth		0	0	0	0	0
	The skills I use at work				do		_	_	-	0
	at home					0	0	0	0	0
	My work has a negative					0	0	0	0	0
	Having a good day at w companion when I get h		s me a be	tter		0	0	0	0	0
	I feel that my workplace	is of gre	at importa	nce to me		0	0	0	0	0
	My job makes me feel to need attention at home		do the th	ings that		0	0	0	0	0
	I feel that the work I do		ant			0	0	0	0	0
10.	How often do you have	the follow	ing experi	iences?						
						(Almo		Some-	0.0	(Almost)
						nev 1		times 2	Often 3	always 4
	I seem to be in a hurry	and racin	g against t	the clock		C)	0	0	0
	I find myself continuing				have called	100		0	0	0
	it quits It is important to me to	work har	d even wh	en I do no	ot eniov	-		-	_	0
	what I am doing	JIK Hall	_ CVCII WII	S. I GO IIC	L Chijoy	С)	0	0	0
	I stay busy and keep ma					С)	0	0	0
	I feel that there's somet hard	tning insi	de me that	drives me	e to work	С)	0	0	0
	I spend more time work hobbies, or on leisure a	ing than	on socializ	ing with fr	iends, on	С)	0	0	0
	I feel obliged to work ha		when it is	not eniov	able	С)	0	0	0
	I find myself doing two	or three t	hings at o	ne time, s	uch as			0	0	0
	eating lunch and writing telephone	a memo	, while talk	king on the	e	С)	0	0	0
	I feel guilty when I take	time off	work			С)	0	0	0
	It is hard for me to relax	when I'r	n not worl	dina		C	1	0	0	0
	Te to Hara for the co relay	WITEILLI	II HOL WOIR	dirig			,	0		0
	ac to ridira for the co relay	Wileiri	II HOL WOLF	dirig				0	0	0
11.		WHEITI	II HOC WOIF	ang	202		,	0	O	O
11.		WHEHTI	II HOL WOLF	arig	A few			0	2232	Ü
11.		WHEHT	ii not work	ang	A few times a year	Once a month	A few times		A few times	
11.		WHEILI	ii not work	Never	times a year or less	Once a month or less	A few times a month	Once n a week	A few times a week	Every day
11.				Never 0	times a year or less 1	Once a month or less 2	A few times a month 3	Once a week 4	A few times a week 5	Every day 6
11.	At my work, I feel bursti	ng with e	nergy	Never 0	times a year or less 1	Once a month or less 2	A few times a month 3	Once a week 4	A few times a week 5	Every day 6
11.		ing with e and vigor	energy ous	Never 0	times a year or less 1	Once a month or less 2	A few times a month 3	Once a week	A few times a week 5	Every day 6
11.	At my work, I feel bursti At my job, I feel strong a When I get up in the mo going to work	ing with e and vigor orning, I f	energy ous	Never 0	times a year or less 1	Once a month or less 2	A few times a month 3	Once a week 4	A few times a week 5	Every day 6
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Background information				
13. Have you had an employee review during the la	st 24 months	?		
○ Yes ○ No				
Not relevant (due to leave or becasue I was rec	cently employe	2d)		
O Hot relevant (due to reave of pecapae I map tel	cinci, cimpio, c	,		
14. If yes: On the scale from 1 to 5, how do you fee you have had during the last 24 months?	l about the en	iployee review(s)	
	A waste of time		Ve	-
	or time	2 3	posi 4 5	
If you have not had an employee review during the last 24 months, please select "Not applicable".	0	0 0	0 0) 0
15. How many hours over and beyond your agreed v	working hours	do you normally	work per wee	ek?
00				
○1-5 ○6-10				
Over 10				
0 010. 20				
16. What percentage of your position is allocated to	•			
	0%	Under 25%	25 to 50%	Over 50%
Research	0	0	0	0
Teaching	0	0	0	0
Dissemination	0	0	0	0
Artistic development work	0	0	0	0
Study work	0	0	0	0
Fieldwork	0	0	0	0
Laboratory work	0	0	0	0
Clinical work	0	0	0	0
Research support services	0	0	0	0
Administrative tasks/services	0	0	0	0
Technical services (operation and maintenance)	0	0	0	0
Other (please specify below)	0	0	0	0
17. Other:				
Note: Survey results will be presented in such a way only be made available in anonymised form.	that individual	respondents will	not be recognisa	ble. Data will
ciny se made dramable in discrymised form				
18. Sex:				
19. Age:				
Ounder 30 years				
○ 30 - 39 years				
○ 40 - 49 years				
○ 50 - 59 years ○ 60 years or more				
O do years of more				
20. Job category:				

○ Academic	
○ Technical/administrative	
Ounit leader (rectorate, dean, head of dept., director, head of section etc.)	
21. Terms of employment:	
O Permanent	
○ Temporary	
22. Percentage of full-time position:	
○ Under 25%	
O 25% - 49%	
○ 50%	
○ 51% - 99%	
○100%	
23. Time of employment at :	
○ Under 5 years	
○ 5 - 9 years	
○ 10 years or more	